

PRIVACY STATEMENT

Since TwistedMinds processes your personal data, we need to inform you about your rights as an individual, in accordance with the applicable European regulation.

WE MAY COLLECT, STORE AND USE THE FOLLOWING KINDS OF PERSONAL DATA:

- information about your visits to and use of this website (including your IP address, geographical location, browser type, referral source, length of visit and number of page views);
- information that you provide to us for the purpose of registering with us;
- information that you provide to us for the purpose of subscribing to our website services, email notifications and/or newsletters;
- any other information that you choose to send to us.

WE MAY USE YOUR PERSONAL INFORMATION TO:

- administer the website;
- send you email notifications which you have specifically requested;
- send to you our newsletter and other marketing communications relating to the website.

Where you submit personal information for publication on our website, we will publish and otherwise use that information in accordance with the license you grant to us. We will not without your express consent provide your personal information to any third parties for the purpose of direct marketing.

We may disclose information about you to any of our employees, officers, agents, suppliers or subcontractors insofar as reasonably necessary for the purposes as set out in this privacy policy.

In addition, we may disclose information about you:

- to the extent that we are required to do so by law;
- in connection with any legal proceedings or prospective legal proceedings;
- in order to establish, exercise or defend our legal rights (including providing information to others for the purpose of fraud prevention and reducing credit risk);

Except as provided in this privacy policy, we will not provide your information to third parties.

Information that we collect may be stored and processed in and transferred between any of the countries in which we operate in order to enable us to use the information in accordance with this privacy.

If you are in the European Economic Area (EEA), information which you provide may be transferred to countries which do not have data protection laws equivalent to those in force in the EEA.

In addition, personal information that you submit for publication on the website will be published on the internet and may be available, via the internet, around the world.

You expressly agree to such transfers of personal information.

We will take reasonable technical and organizational precautions to prevent the loss, misuse or alteration of your personal information.

We may update this privacy policy from time to time by posting a new version on our website. You should check this page occasionally to ensure you are happy with these changes.

Your data are being stored as long as necessary for the purposes described above and at the latest until withdrawal of your consent.

COOKIES

We use Google Analytics to analyse the use of this website. Google Analytics generates statistical and other information about website use by means of cookies, which are stored on users' computers. The information generated relating to our website is used to create reports about the use of the website. Google will store this information. Google's privacy policy is available at: <http://www.google.com/policies/privacy/>.

Third parties websites

The website contains links to other websites. We are not responsible for the privacy policies or practices of third party websites.

YOUR RIGHTS

At your first request the following information will be provided, free of charge and within the period of one month:

- which data are being stored?
- why are these data stored?
- for what period of time are these data stored or expected to be stored?
- when applicable, the recipients of the data?
- are the data being used for automated decision-making, the logic involved as well as the envisaged consequences of such processing;

Next to the notification of the above mentioned information within a reasonable period of time (in any event within one month), we inform you of all rights you can exercise if needed:

the right to rectification: if you think that certain data which are being processed by us, are inaccurate or incomplete, you have the right to request a rectification of completion, by giving an additional declaration;

the right to erasure: also known as the right to be forgotten: you have the right to demand that your personal data will be erased or deleted in case of one of the following events:

- if the data are no longer required for the purpose for which they were collected or processed;
- if the data are being processed based on your consent and you want to withdraw your consent, provided that we have no other legal ground for the processing of your personal data;
- If you object to the processing and there are no overriding legitimate grounds for the processing;
- If you think the data were processed unlawfully from the beginning;
- If the erasure is necessary to comply with a legal obligation;
- If the data are collected in relation to the offer of information society services to a child;

the right to restriction of the processing: you have the right to demand the restriction of the processing of your personal data in case of one of the following events:

- the accuracy of the personal data is contested, for a period enabling the controller to verify the accuracy of the personal data;
- the processing is unlawful and you prefer a restriction instead of the complete erasure;
- the personal data are no longer needed for the purposes of the processing, but you need them for the submission, exercise or defence of legal claims;
- if you objected against the processing pending the verification of your complaint;

the right to an electronic copy and transfer: you have – in case the processing of your personal data is based on your consent - the right to obtain a copy of the personal data you provided, in a structured, a commonly used and machine-readable format, and the right to transmit those data to another controller (when the processing was based on consent and the processing was carried out by automated means);

the right to object: you have – in case the processing occurs in the public interest or a legitimate interest – the right to object to the processing, also to profiling and in case of processing for direct marketing purposes;

the right to lodge a complaint: if you think there has been an infringement on the European privacy legislation, you have the possibility to submit a complaint to the national data protection authority.

The aforementioned requests can be rejected or replied to in a restrictive way, when this is necessary to safeguard:

- national security
- national defence
- public security
- the prevention, investigation, detection and the prosecution of criminal offences
- other objectives of general public interest
- the protection of judicial independence and judicial proceedings
- the prevention, investigation, detection and the prosecution of breaches of ethics for regulated professions
- a monitoring, inspection or regulatory function related to, even occasionally, the exercise of official authority

- the protection of the data subject or the rights and freedoms of others
- the enforcement of civil law claims

CONTACT

To exercise your rights, you can at all times submit a written request to privacy@twistedminds.be.

Your request has to mention at least the following data:

- full name and surname, address, date of birth of the data subject
- a copy of a valid ID or other proof of legitimation

When the request is submitted by a legal representative or proxy on behalf of the data subject, the request has to contain a piece of evidence of the representation or proxy, a copy of a valid ID or other proof of legitimation of the data subject and the applicant (unless the latter is a lawyer).

Your request will be handled free of charge, within a period of one month, insofar the request contained all the necessary information as mentioned above.